

CVNB.com 800.999.3126

Your bill pay account: How to use eBill

Welcome to eBill. See your bill in full detail.

Your bill pay account has eBill. That means you can receive, view, pay and track your bills online — all in one secure place.

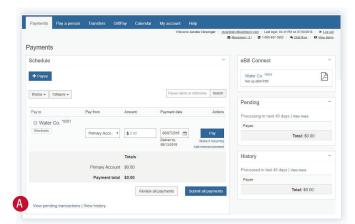
Also, for certain payees, you can see detailed billing information from your payments dashboard. If your payees provide them, you'll see each line of your statement, including your balance, credits, recent transactions, payment history and amount, the minimum payment due and more.

To get started, just follow the steps below to use eBill with full statement details.

How to set up eBill

It only takes a few moments to set up an eBill. Here's how to do it.

- 1. Go to eBill Connect and select "Set up eBill" (A) under the payee's name
- 2. Enter your **login credentials** for the payee's website
- 3. Review the terms and conditions, then select "Accept and Submit"



How to know when an eBill is due

When you set up eBill, it's easy to keep track of when your bills are due.

You will see a "View eBill"

 (B) notice on your dashboard when your payee has a new eBill

Department Store	Primary Acco ***0123	\$ 0.00		Pay
****1337		Min Due: \$25.00	Due by: 6/27/2016	
Electronic		Curr Bal: \$500.00		Rush Deliver
Last paid: \$50.00 on 2/7/2016		Stmt Bal: \$500.00		Make it Recurrin
View eBill				Add Comme

2. You can view the balance due amount, the due date and the minimum payment. For certain payees, your whole statement will be provided, including transactions, payment history, credits and more.

How to set up automated recurring eBill payments

When you set up recurring payments, you'll never worry about missing a payment.

- 1. From the dashboard, select "Make it Recurring" (C) under the "Actions" column
- 2. Select the **payment schedule (D)** you want
- 3. Select your "Pay from" account, amount, frequency, first payment date and scheduling preferences (E)
- 4. Review and select "Submit" (F)

Insurance Co. USA 1 Insurance Company Prima Prim Prima Prim Prima Prim Prim Prim Prim Prim Prim Prim Prim	ry Acco ****0123 • \$ 0.00 Pay
💼 eBill	Make it Recurring Add Commen
Setup recurring payment	1
Schedule payments:	
When my new eBill arrives	Cancel Submit
Setup recurring payment	
All fields are required unless designated w	vith (Optional).
Pay to	Insurance Co. ****987 Electronic
Pay from	Primary Account +
Amount	\$ 0.00
Frequency	Select Frequency +
Select first payment date	
If the payment falls on a holiday or weekend, what would you like to do?	Pay Before Pay After
Will this payment series end?	© Yes ● No
Memo	(Maximum characters: 25)
	(Maximum characters: 25)

How to view eBill history

Once an eBill is paid, you can view it in your "eBill History" for 18 months.

- 1. Select a payee on your payments dashboard (G)
- 2. On the **"Payee details"** page, select **"eBill History" (H)**
- 3. Now you can view the details of your past eBills

G	Recurring → My Car Downtown Motors ****6789 Electronic Last paid: \$370.00 on 5/25/2016 ■ eBill due	Primary Acco *****0123 •	\$ 0.00 Amt Due: \$370.00	Due by: 6/26/2016	Pay Rush Delivery Edit Recurring Add Comment File eBill
Payee detai	ils for My Car				
Downtown Motors **	**6789				
eBills				Additional actions	
Date		Amount	Additional items	Edit payee Pending transactions	
Due: 6/26/2016 Statement close:	5/11/2016	Due: \$370.00 Statement balance: \$10,470	Status: Unr	History CBI History Add reminder	

How to file an eBill

If you pay a bill by cash, check or through your payee's website, here's how to remove the "eBill due" notice on your dashboard.

- 1. To file an eBill, select "File eBill" (I) to the right of your payee on your dashboard
- 2. Once it's filed, the eBill will appear in your eBill History

Downtown Motors Amt Due: \$370.00 Due by: 6/ ****6789 Electronic	Rush D	
	Edit Red	
ast paid: \$370.00 on 5/25/2016	Add Cor	mment
Bill due		ile eBill